

Saint Gobain Polska Sp. z o.o.
Oddział Glassolutions w Jaroszowcu
ul. Szklanych Domów 1
42 – 530 Dąbrowa Górnicza

INFORMATION – MUNTIN BARS

Dear Sirs and Madams,

Increasing our quality standards and the continual improvement of the products we deliver to you, Glassolutions Polska is introducing an unification of the standards for insulation glass units with additional internal elements – Muntin (Georgian bars).

As a result of recent changes in the market for muntin bars and silicone washers, known as Bumpons, we have received numerous reports from end users regarding the lack of adhesion of silicone washers to surfaces or lack of resistance to UV radiation, which leads to discoloration. After verifying information, conducting internal tests, and researching the market of manufacturers, we have decided to update the guidelines for windows containing additional decorative elements in the form of muntins (georgian bars).

Relation to above, we would like to inform that as of February 2nd, 2026, we will discontinue the use of silicone washers (bumpons) as an element in insulated glass units containing muntins. This element did not affect the basic functions of insulated glass units or their parameters.

Vienna-type (“blind”) muntins require connecting accessories (crosses) with originally installed elements that maintain the distance between the muntin bar and the glass. Connecting decorative and veneered muntins requires different accessories. The manufacturers of these accessories have not yet provided dedicated elements. The silicone washers currently offered by the manufacturer are not intended for use with insulated glass units. Using this solution carries a higher risk of aesthetic complaints. Updated guidelines for selecting muntins for the width of the spacer frame ensure that the correct distance between the muntin bar and the glass is maintained, minimizing the risk of breakage.

We would like to remind you that the “muntin ringing” effect can occur regardless of the use of additional elements like washers (bumpons). It results from the point-by-point method of mounting the muntin to the spacer frame. When external vibrations affect the insulated glass, the muntin starts to vibrate. Based on the provisions of the Glassolutions General Warranty Terms and Conditions, 2022 edition, § 18 – “For insulated glass units with muntins — The phenomenon of so-called “muntin ringing” is not covered by the warranty, as it is a phenomenon related to external factors such as weather conditions, wind pressure, building vibrations, etc. ”.

In case of continuation of orders or individual orders with a delivery date after February 2, 2026, please clearly indicate this information at the time of sending the order to the Glassolutions plant.

Yours sincerely,
Magdalena Morgiewicz
Country Quality Manager

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